



COUNTY OF SACRAMENTO

Board of Supervisors

RICH DESMOND

Supervisor, Third District

September 10, 2026

Mr. Eldra Jackson
Inside Circle
4540 Florin Road, Suite E 344
Sacramento, CA 95823

Dear Mr. Jackson,

Thank you for attending the August 10 community meeting regarding the Healing Homes project on Norris Avenue. As you witnessed firsthand, there is significant community concern regarding this project and a strong desire for continued communication and transparency.

During the August 10 meeting, I committed to hosting future community meetings to provide residents with updates and opportunities to ask questions, and you agreed to participate. My office subsequently provided several potential dates for an evening follow-up meeting this month; however, you indicated that you were unavailable. I will be hosting the follow-up meeting virtually on September 28 at 5:30 p.m.

On September 8, I contacted you by text and asked if we could speak so that I could receive the latest information regarding the Norris Avenue project in preparation for the upcoming community meeting. You responded that you were "not certain what speaking today would accomplish" and that there was no "latest information to share outside of the plethora of information that has already been shared to date." When I asked when the Norris Avenue homes were expected to open, you responded, "TBD."

I am writing to follow up on that exchange and formally request responses to the following questions:

1. When are the Healing Homes expected to open and begin serving clients?
2. How many clients will be living at the Norris Avenue homes when they become operational? What is the maximum number of clients that may be housed at the properties? Additionally, how many non-residential clients are expected to visit the properties to receive services or participate in programming?

3. Is there a formal Code of Conduct for clients and/or a Good Neighbor Policy that will guide and limit the activities at the properties? If so, please provide a copy of the document.
4. Please describe any outreach that you or members of your team have conducted with residents living near the Norris Avenue properties since the August 10 meeting.
5. What staffing and supervision will be provided at the homes once clients begin residing there, including during evenings and overnight hours?
6. Who should neighbors contact if they have concerns or experience an issue related to the operation of the homes? Will there be a designated contact or process for addressing community concerns?
7. Are there any additional operational, programmatic, or property-related changes that have occurred since the August 10 meeting that the community should be made aware of?
8. How long is a client typically expected to reside at the Healing Homes? What's the process and anticipated timeline for a client entering the program, residing at the home, and transitioning out of the home.
9. Will there be security personnel on site at the Norris Avenue properties? If so, please describe the security coverage, including the hours security personnel will be present and whether coverage will be provided overnight and on weekends.

It is unfortunate that you are unable to attend the September 28 virtual community meeting. Given the level of community interest and the questions that remain, I would appreciate receiving written responses to these questions in advance of the meeting so that I can provide residents with the most accurate and current information available.

My office will also be in contact with you regarding future community meetings and opportunities for continued communication with surrounding residents.

Thank you for your attention to these questions. I look forward to your response.

Sincerely,



Supervisor Rich Desmond
Sacramento County Supervisor, District 3